



PRODUCT WARRANTY

Stargate International, Inc. warrants to the original end-use purchaser that this product shall be free from defects in materials and workmanship under normal and proper use in accordance with Stargate International's instructions and directions for a period of one (1) year after the original date of purchase.

This warranty is subject to the limitations set forth below. At its option, Stargate International will repair or replace at no charge the product, which proves to be defective within such warranty period. This limited warranty shall not apply if the Stargate International product has been damaged by unreasonable use, accident, negligence, service or modification by anyone other than an authorized Stargate International Service Technician or by any other causes unrelated to defective materials or workmanship. Any replaced or repaired products or parts carry a ninety (90) day warranty, or the remainder of the initial warranty period, whichever is longer. Stargate will require the end user to be invoiced for the product as well as shipment. Credit will be issued once the faulty unit has been received and evaluated by Stargate International. Faulty products are due within 90 days of receipt for International customers, and 30 days for Domestic customers.

To receive in-warranty service, the defective product must be received at Stargate International no later than the end of the warranty period. The product must be accompanied by proof of purchase, satisfactory to Stargate International, denoting product serial number and purchase date, a written description of the defect and a Return Merchandise Authorization (RMA) number issued by Stargate International. No products will be accepted by Stargate International, which do not have an RMA number. For an RMA number, contact Stargate International at PHONE: (303) 840-8206 or (877) 287-1576 (in the U.S. and Canada) or FAX: (303) 840-8320. The end-user shall return the defective product to Stargate International, freight charges prepaid. The shipping instructions in RMA documentation are included with each issuance via e-mail. End-user agrees to accept all liability for loss of or damages to the returned product during shipment. Stargate International shall repair or replace the returned product, at its option, and return the repaired or new product to the end-user, freight prepaid, via method to be determined by Stargate International. Stargate International shall not be liable for any costs of procurement of substitute goods, loss of profits, or any incidental, consequential, and/or special damages of any kind resulting from a breach of any applicable express or implied warranty, breach of any obligation arising from breach of warranty, or otherwise with respect to the manufacture and sale of any Stargate International product, whether or not Stargate International has been advised of the possibility of such loss or damage.

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Every reasonable effort has been made to ensure that Stargate International product manuals and promotional materials accurately describe Stargate International product specifications and capabilities at the time of publication. However, because of ongoing improvements and updating of Stargate International products, Stargate International cannot guarantee the accuracy of printed materials after the date of publication and disclaims liability for changes, errors or omissions.

Product Registration Card (please cut off and mail to Stargate International, Inc, 10235 South Progress Way, # 7, Parker, CO 80134 **(You must also provide Proof of Date of Purchase)**)

Your Company name.....Contact.....

Address.....

City.....State.....Zip..... Country.....

Phone.....Fax.....email.....

Which Stargate Product did you purchase?

Model Number..... Serial number.....

Purchase Date.../.../..... Where did you purchase your product?

Signature